

# Technology Solutions

- ▶ CVR's technology solutions maximize operational efficiency and effectiveness. These software products have been designed and tested by program operations and are maximized for functionality and ease of use.



## Inspections Management System (IMS)

- Route inspectors efficiently to reduce mileage and time
- Schedule inspections and re-inspections
- Call tenants and owners with appointment updates
- Guide inspectors through checklist to improve accuracy and consistency
- Display inspection appointment, results, and photos for tenant/owner
- Generate notices, mail letters, and send e-mails
- Conduct NSPIRE or HQS inspections flexibly



## Web-based Portals

- Web-based portals provide Owners and Participants 24x7 program access via: Owner Portal, Inspections Portal, and Applicant Portal
- Reduce call volume and administrative costs
- Increase customer service satisfaction
- Present paperless options for customers
- Improve agency transparency and outreach
- Provide additional means of communication with customers



# CVR Tracking Tool

- Reduce administrative burdens
- Increase staff productivity
- Enhance management oversight by utilizing dashboard monitoring
- Improve customer service
- Simplify task reassignments
- Streamline document generation, mailing process, and electronic document retention
- Automate communication for customer appointments and office visits

**FOUNDED** on Experience,  
**BUILT** on Performance.

**For almost 30 years, CVR has established a reputation of providing innovative solutions for the affordable housing industry.**

Founded by a team of experienced professionals and built on a history of consistent high performance, CVR provides a full range of consulting services to our clients nationwide.

CVR's focus is on assisting clients to realize organizational efficiencies by providing technical assistance, strategic planning, technology solutions and program management for affordable housing programs. CVR's dedicated consulting teams are committed to meeting our clients' needs.

Our technical expertise, interpersonal skills and understanding of the unique challenges of each organization enable us to consult effectively with clients' program participants, property owners, community officials and other stakeholders.



**Mixed-Finance  
Development/Portfolio  
Capital Management**




**Technology Solutions**



**Housing Choice Voucher  
Program Operations**

**Contact us to learn more!**

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